

Holland Bloorview Kids Rehabilitation Hospital

Family leadership program

Year 2 Practicum

Spring/Summer 2024

Please provide a description of the practicum site and student activities:

Holland Bloorview Kids Rehabilitation Hospital is Canada's largest inpatient rehabilitation hospital serving over 8000 children and youth with medical complexity, requiring rehab after illness/trauma, and/or living with disabilities annually. At the heart of our hospital lies its core value of client and family centred care (CFCC). As part of its recently launched [strategic plan](#) leading the hospital through to 2030, evolving engagement, co-creation and authentic partnerships support an overall goal to provide care that's agile for all children, youth and families.

The Holland Bloorview [family leadership program](#) (FLP) breathes life into these values and puts them into practice. Through the FLP, family members of past and present clients as well as graduated clients are treated as equal partners in health care, receiving opportunities to connect and develop community with each other, share their lived experience, provide 1:1 peer support, and collaborate with staff, informing and co-designing many areas of program planning and delivery across the hospital.

This practicum opportunity is supervised by the manager of client and family-centered care and partnerships, whose team oversees the FLP and corporate family engagement initiatives and education. The FLP consists of lived experience volunteers who provide family and caregiver perspectives on hospital committees, projects, and initiatives.

This practicum will be focused on:

- developing a new system-leading children's engagement program within the portfolio (e.g. apply skills in environmental scan development, literature reviews, stakeholder interviews, information synthesis)
- analyzing program data and metrics to drive improved performance (e.g. using excel to analyze data)

Students can learn and apply skills such as: creating family-facing resources, developing partnerships with clinicians, developing engagement programs, training lived experience volunteers, delivering presentations, and producing staff-facing educational materials. Students will also learn: project management skills, how to establish a client-facing service, financial management of program services, how to work collaboratively with team members.

There will be opportunities to shadow other staff and social workers in the organization to learn how the CFCC and Partnerships team collaborates with other departments. This practicum is well-suited to student who is a quick learner, mature, professional, highly independent, and resourceful, and able to work on multiple assignments at a time. Student must be comfortable in a highly collaborative, team-based environment. Supervision will be held weekly.

Practicum Requirements. Click on all the boxes that apply.

- Immunizations per PHA Guidelines
- Covid Vaccinations
- Police Reference/Vulnerable Sector Check
- Comfort working with the population being served
- Comprehensive report writing and documentation
- Evening attendance (there may be some evening meetings to attend)
- Changing shift attendance (placement shifts may flex depending on activities)

Other requirements:

N/A

Fields(s) of this Practicum: (click on all boxes that apply)

- Children and their Families
- Mental Health and Health
- Human Services Management & Leadership

Does your practicum require any previous experience? If yes, please specify.

Prior experience with project coordination, collaborative team meetings, preparing and presenting slide decks, conducting environmental scans and literature reviews, and facilitating meetings is an asset.

Please indicate whether this practicum will be in-person, remote or hybrid.

Hybrid

Please indicate whether this practicum will involve direct work or a mix of direct and indirect.

Mostly indirect work with some opportunity to shadow direct social work practice (would be arranged separately by student with the hospital social workers, with approval by supervisor)

Number of practicums offered? 1

Field Instructor(s) name and credentials: Clara Ho, MSW, RSW

Do you require a resume? Or resume and cover letter? Resume and cover letter

Accessibility Considerations:

- Will the student have access to a private space for notes or computer use? No
- Are there breaks between clients/patients/meetings? Sometimes
- Is the practicum considered fast-paced? Medium

- Is there a high noise level in the practicum? Medium
- Is the site wheelchair accessible? Yes
- What are the physical demands of the practicum? Mostly working at a computer at a desk
- Are there any other accessibility considerations that potential applicants with disabilities should be aware of?

Students registered with University of Toronto Accessibility Services may receive appropriate accommodations for practicum settings. To register: <https://studentlife.utoronto.ca/department/accessibility-services/> or call 416-978-8060

If you are interested in this practicum, please send a cover letter and resume to miri.ben.dat@utoronto.ca by 5pm on March 14, 2024. Applications will be forwarded on to the site.