

Women's College Hospital, Crossroads Refugee Health Clinic

76 Grenville Street, Toronto, ON, M5S 1B2

Year 2 Practicum

September 2024 – April 2025

Please provide a description of the practicum site and student activities:

The Crossroads Refugee Health Clinic at Women's College Hospital provides comprehensive primary health services to newly arrived refugees during their first two years in Toronto. Our team consists of medical staff, nursing, medical administrators, social work, psychiatry and learners and volunteers. The majority of the clinic's clients are refugee claimants fleeing persecution, many of whom are living in Toronto's shelter system. Our client population includes adults, families with children, and unaccompanied youth. Social work services offered include psychosocial assessment, mental health counseling, information and referrals, case management, and advocacy. Social work services focus on addressing trauma, adjustment, and mitigating barriers to accessing services in the community. Clinic staff make frequent use of language interpretation for all service delivery.

Fields of Study: Social Justice and Diversity & Mental Health and Health

Practicum Requirements

- Immunizations per PHA Guidelines
- N95 Respirator/Mask Fitting
- Covid Vaccinations
- Influenza Vaccination (Flu shot)
- Police Reference/Vulnerable Sector Check
- Comfort working with the population being served
- Other requirements: Comfort with using virtual tools (phone, video conference, email) for direct practice and interprofessional collaboration on a day-to-day basis.

Does your practicum require any previous experience?

The ideal candidate has previous experience serving diverse clients from underserved populations (eg. racialized communities, newcomer communities, LGBTQ+ communities, individuals affected by homelessness). Demonstrated understanding of psychological trauma is an asset. Familiarity with the needs of newcomers and the settlement sector in the GTA is an asset.

Please indicate whether this practicum will be in-person, remote or hybrid.

In-person attendance is required. Possibility for a hybrid model to be discussed on a case-by-case basis.

Please indicate whether this practicum will involve direct work or a mix of direct and indirect.

Direct practice

Field Instructor name and credentials: Ellen Tang, MSW

Accessibility Considerations:

- Will the student have access to a private space for notes or computer use? Yes
- Are there breaks between clients/patients/meetings? Sometimes
- Is the practicum considered fast-paced? Fast
- Is there a high noise level in the practicum? Low
- Is the site wheelchair accessible? Yes
- What are the physical demands of the practicum? Desk/computer-based work
- Are there any other accessibility considerations that potential applicants with disabilities should be aware of? All efforts will be made to accommodate applicants with disabilities

Students registered with University of Toronto Accessibility Services may receive appropriate accommodations for practicum settings. To register: <https://studentlife.utoronto.ca/departments/accessibility-services/> or call 416-978-8060

If you are interested in this practicum, please send a cover letter and resume to miri.ben.dat@utoronto.ca by **4 pm on March 14, 2024.**

Applications will be forwarded on to the site between on March 14, 2024. All interviews will be scheduled before March 27th.