

CURRICULUM VITAE

Wes Shera

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EDUCATION:

- Ph.D. Pennsylvania State University, 1982
Community Systems Planning & Development
- M.A. University of Calgary, Canada, 1975, Social Work
- B.A. University of Regina, Canada, 1969, Psychology

EMPLOYMENT HISTORY

- 2002 Professor, Faculty of Social Work, University of Toronto
- 1995-2002 Dean and Professor, Faculty of Social Work, University of Toronto
Professor, Department of Psychiatry, Faculty of Medicine
University of Toronto (cross appointed)
- 1988-95 Associate Professor, School of Social Work, University of Hawaii.
- 1987-88 Visiting Associate Professor, School of Social Work, University of Hawaii.
- 1982-88 Associate Professor, School of Social Work, University of Victoria, British Columbia, Canada.
- 1977-82 Assistant Professor, School of Social Work, University of Victoria, British Columbia, Canada.
- 1974-75 Instructor, School of Social Welfare, University of Calgary, Alberta.

- 1974-75 Community Resource Development Specialist, Community Services Division, Alberta Mental Health Services, Calgary, Alberta.
- 1974-75 Research Associate, Research Unit, School of Social Welfare, University of Calgary, Alberta.
- 1973 Social Worker, Department of Social Services, Regina Provincial Correctional Centre, Regina, Saskatchewan.
- 1972 Social Service Worker, Department of Social Services, Estevan, Saskatchewan.
- 1971-72 Psychiatric Service Worker, Department of Public Health, Psychiatric Services Branch, Saskatchewan Hospital, North Battleford, Saskatchewan.

MAJOR FIELDS OF SCHOLARLY OR PROFESSIONAL INTEREST

Community Organization
 Organizational Behavior/Organizational Development
 Mental Health Policy and Practice
 Social Policy
 Social Planning
 Evaluation Research
 International Development

MEMBERSHIPS & OFFICES HELD IN LEARNED & PROFESSIONAL SOCIETIES

- 1976 - 78 Member, Community Development Society
- 1976 - 78 Member, American Public Welfare Association
- 1980 - 88 Member, Canadian Association of Schools of Social Work
- 1980 - 90 Member, Canadian Evaluation Society
- 1983 - 87 Board Member, Canadian Evaluation Society
- 1978 - 86 Member, Rural Social Work Forum

- 1979 - 81 Chairman, Rural Social Work Forum
- 1983 - 99 Member, Inter-University Consortium on International Social Development
- 1984 - 88 Member, Canadian Association for Rural Studies
- 1985 - 08 Member, Council on Social Work Education
- 1976 - 98 Member, American Evaluation Association
- 1986 - 89 Co-Coordinator, International Evaluation Interest Group
- 1992 - 02 Member, National Association of Social Work
- 1995 - 02 Member, Canadian Association of Deans & Directors of Schools of Social Work
- 1995 - 00 Member, Group for the Advancement of Doctoral Education
- 1999 - 02 Member, National Association of Deans and Directors of Schools of Social Work
- 1999 - 02 Board Member, Canadian Association of Schools of Social Work

SCHOLARSHIPS, FELLOWSHIPS, HONORS & AWARDS

- 1999 - Senior Advisor, China Civil Affairs College, Ministry of Civil Affairs, Beijing.
- 1991-93 Mental Health Services Research Advanced Traineeship,
National Institute of Mental Health, Department of
Health and Human Services, Rockville, MD.
- 1975-77 National Welfare Fellowship, Health and Welfare Canada.
- 1972-74 Saskatchewan Government Bursary

MAJOR RESEARCH & TRAINING GRANTS

Knowledge Mobilization

Over the past five years I have become increasingly involved in the area of evidence informed practice. I am a member of the Community Advisory Committee for PART (Practice and Research Together), a knowledge broker for child welfare organizations in Ontario. I worked closely with Katharine Dill the former Director of PART on an evaluation of PART to assess its impact on child welfare practice (this work was published in *Social Work Research*). We also hosted an international meeting of organizations involved in promoting evidence-informed practice and this resulted in the publication of a book entitled *Promoting Evidence-Informed Practice: International Perspectives* published by Canadian Scholar's Press (2012). Since then I have continued to be a member of an International Community of Practice (COP) that shares developments, resources and research in the area of knowledge mobilization. In 2014 Professor Dill and I completed a survey of members of the COP to identify and share the lessons learned by each of the organizations in their efforts to promote knowledge mobilization. This work has now been published in *Human Service Organizations: Management, Leadership and Governance* (2015). I also presented our findings at the *Evidence-Informed Practice International Invitational Workshop on "Knowledge as an Empowerment Tool in Social Services"* in Uppsala, Sweden, April 27-29th, 2016.

Social Determinants of Mental Health: Brazilian & Canadian Perspectives

This collaboration with the Instituto de Neurociencias e Comportamento in Ribeiral Preto, Brazil is developing a program of multidisciplinary research using a "social determinants of mental health" framework. This framework is congruent with IDRC's high priority areas and reflects the World Health Organization's recent emphasis on including mental health as a central component of development. This collaboration intends to identify the social determinants that contribute to the onset of mental illness and the social determinants that prevent the rehabilitation and inclusion of those who are experiencing a mental illness in Brazil. The project also intends to document the factors that facilitate and/or impede the implementation of evidence-based knowledge in the delivery of mental health services. Outcomes of the project include a detailed agenda for a long-term program of research, policy briefs for government authorities and evidence-based guidelines for the implementation of mental health services and supports in Brazil. Initially unded by IDRC/LACREG (\$12,551) – Shera PI. Further funding is being sought to continue this collaboration.

Assessing the Impact of a United Way City Leaders Program Designed to Enhance the Leadership Capacity of Young Community Leaders

In 2008, United Way Toronto (UWT) launched the Creative Institute for Toronto's Young (CITY) Leaders, a leadership development program for diverse young people working

and volunteering in the community and social service sector across Toronto. In 2009 The Faculty agreed to co-certify the graduates of the program. This ongoing investment in leadership capacity building provided a unique opportunity to explore the long-term outcomes of the 104 participants in five youth cohorts. In November 2012, the program's partners set out to evaluate CITY Leaders, asking questions about its outcomes and effectiveness. We used a modified version of the Leadership Program Outcomes Measure (LPOM) to survey participants, instructors and mentors. Document review, focus groups, and key informant interviews were also used. This evaluation was funded by the United Way of Greater Toronto (\$15,000). I was the Faculty Liaison and academic member of the evaluation team and have taken the lead in the publishing of an academic article based on this evaluation.

Standards of Group Work Practice: Assessing the Outcomes of an FIFSW Course in Group Work Practice

The American Association of Social Work with Groups has recently endorsed a revised set of standards for group work practice. The recent development of the Standards of Practice Inventory which measures the perceived importance of, and confidence in performing practice standards, led to the decision to administer the inventory to our students at the beginning and end of the group work course to see if students were in fact making significant progress in the group work practice skills articulated in the standards. This multi-section course uses a common course syllabus and a team approach to ensure the fidelity of course implementation. The results indicated that students were significantly more confident in their group work practice skills however a few areas, particularly middle stage skills, were in need of further attention. Research team - Wes Shera Coordinator, Barb Muskat, David Delay, Lea Tufford & Ashley Quinn. Research results published in Social Work Practice with Groups. Unfunded.

Suicide Prevention for Rural Health Care Providers in China and Canada

I am a member of a research team based at St. Michael's Hospital and the Department of Psychiatry, led by Dr. Paul Links, the Arthur Sommer Rotenberg Chair in Suicide Studies. Last year the team was successful in obtaining CIHR funding (\$29,800) in the form of a Meetings, Planning and Dissemination Grant. This grant, which is focused on improving mental health care in China and Canada to prevent suicide, has allowed the team to: meet several times over the past year: establish linkages with key collaborators at Tsinghua University in Beijing; and participate in a conference and research planning meeting in Beijing, June 17-19, 2009. Subsequent to that visit we submitted a LOI proposal for a major CIHR China-Canada Collaborative Teams in Health Research Grant. I was a Co-PI on this research proposal. Unfortunately it was not selected to go forward. We did however submit a proposal to the CIHR China-Canada Joint Health Research Initiative -- entitled Gender Role Conflict in Chinese and Chinese-Canadian Women with Suicidal Ideation and Behaviour and were awarded \$42,048.. I am a Co-Pi on this grant.

Tsinghua University Collaboration to Retrain Family Planning Workers

The Psychiatry Program at Tsinghua University and several U of T departments (led by the Faculty of Social Work) have established a partnership to develop a retraining program for 150,000 employees of the Family Planning Council. These employees are expected to shift their focus from family planning to population health with a primary focus on primary health and mental health care in the community. A donor from Hong Kong has provided initial funding for this project (\$160,000). Professor Tat Tsang has provided the lead on this project and involved other faculty from a variety of disciplines. A detailed needs assessment has been completed. A curriculum development process is underway and then a train-the-trainer approach to curriculum implementation will follow.

Role: Faculty collaborator with expertise in mental health policy and practice.

A Canada-China Collaborative Study on the Development of China's Charity Enhancement Law

The purpose of this project is to assist China to become familiar with international best practices and experiences with respect to the formation, function and regulation of charitable organizations. Information gathered through a variety of activities will contribute to the creation of appropriate legislation and promote the development of the charitable sector. To date this has involved collaboration with Professor Wang Laizhu who is developing the legislation and the detailed review of draft legislation. Further international consultations were held in the summer of 2007 and enactment of the legislation is to follow.

Role: Primary Collaborator & Member of International Advisory Panel

Predictors of Morale and Life Quality Among Older Adult Volunteers in the Community Support Sector

This research grant from SSHRC (\$44,604) which draws on the expertise of researchers in social work (Shera, University of Toronto), psychology (Gottlieb, University of Guelph) and human development (Maitland, University of Guelph) and the collaboration of the Ontario Community Support Association (OCSA) is investigating the individual, organizational and community factors influencing the older volunteer. Phases I & II have been completed, research reports and one academic article published.

Role: Co-Principal Investigator

CAMH Empowerment Initiative

The intent of this research contract (\$15,000) was to conduct a formative review of the Empowerment Initiative at the Center for Addictions and Mental Health. This review investigated the degree to which each of the empowerment strategies had been implemented; identified the factors which have impeded or facilitated implementation; made recommendations for actions needed to more fully implement the initiative; and

identified performance standards and measures which can be used to assess the longer term outcomes of the initiative (2004-2005).

Role: Principal Investigator

Mental Health Policies and Services in Ireland

Based on previous research on mental health policy and services in Canada, Australia, England and Israel a study was funded (\$17,000) to examine the development, current status and future challenges in the area of mental health policy and services in Ireland. This study which has involved document review, key informant interviews and a survey of mental health workers was conducted between August- December 2002.

Role: Principal Investigator

Canada/China Social Work Education Capacity-Building Project

An agreement was made between the Ministry of Civil Affairs in Beijing and the Faculty of Social Work, University of Toronto to undertake a five-year capacity building project in social work education. Total budget \$1 million (1999-2005). To date \$600,000 has been raised from Hong Kong donors.

Role: Administrative Coordinator/Fundraiser.

University of Mexico Capacity Building Project

Funded by the University of Mexico (\$173,646), this 18-month project delivered the University of Toronto one-year MSW program to 20 faculty members of the School of Social Work at UNAM to enhance their capacity to deliver graduate education (1998-99).

Role: Co-Director & Project Evaluator

Country Cultural Profiles Project

Funded by Citizen and Immigration Canada, \$974,826, this ten-month educational project supported the development of 20 country cultural profiles to assist immigrant adaptation (1998). This contract was subsequently extended to support the development of an additional 40 profiles (\$1,924,744).

Role: Co-Director.

Evaluation of Community Systems Initiative

Funded by the Laidlaw Foundation, \$40,000, this 9-month study undertook to identify lessons learned from the Community Systems Initiative to assist children and families in communities (1997).

Role: Principal Investigator.

Interdisciplinary Training for Rural Health Care Practice

Funded by the Bureau of Health Professions, Department of Health and Human Services, \$542,000, Three year training project (1994-1997) to test out a model of interdisciplinary training for rural health care providers in the State of Hawaii.

Role: Curriculum coordinator and project evaluator.

Assessing the Efficacy of a Partnership Model of Case Management

Funded by the National Institute of Mental Health, \$214,000, a three year research study (1989-1992) to investigate the efficacy of a model of case management services for persons with severe mental illnesses.

Role: Co-Investigator.

Assessing the Impact of Resort Development on an Hawaiian Island

Funded by the Castle & Cook Company, \$38,000, a one year research study (1989) to assess the current and potential impacts of large scale tourism development on the island of Lanai.

Role: Co-Investigator.

Educational Evaluation in China

Funded by the International Development Research Centre in Ottawa. One of seven projects funded under a multi-year (1985-1990) multi-million dollar educational technology transfer grant to the Faculty of Education, University of Victoria.

Role: Principal Investigator of project and overall grant evaluator.

Helping Networks in Rural Communities

Funded by Health and Welfare Canada, \$ 15,000. A one year (1986) design grant to assist in the preparation of proposals to investigate helping networks in rural communities.

Role: Principal Investigator.

Investigation of Key Design Elements in a New Northern Community

Funded by the Social Sciences and Humanities Research Council, \$40,000. A two-year (1986-1987) research study to determine if the design of the new community of Tumbler Ridge had resulted in greater social cohesion and resident satisfaction while reducing labor turnover.

Role: Co-Investigator.

The Canada - Sri Lanka Social Work Education Linkage Project

Funded by the Canadian International Development Agency. A multi-year (1983-1988), multi-million dollar development grant awarded to the Faculty of Social Work, University of Toronto to assist the School of Social Work in Sri Lanka to revise its curriculum and enhance its capacity to deliver social work education.

Role: Curriculum consultant and overall project evaluator.

PUBLICATIONS & PRESENTATIONS

Refereed Articles

Zaheer, J., Shera, W., Lam, J., Fung, A., Law, S. Links, P. (in press). "I think I am worth it": Pathways to recovery for Chinese-Canadian women with a history of suicidal behaviour. *Transcultural Psychiatry*.

Shera, W. & Bejan, R. (2016) A post-master's advanced Diploma and a MSW specialization in social service administration: Design, delivery and assessment of outcomes. *Human Service Organizations: Management, Leadership & Governance*, DOI:10.1080/2330313.2016.256362

Shera, W. & Murray, J. (2016). CITY Leaders: Building youth leadership in Toronto. *Sage Open*. July-September, 1-15.

Zaheer, J., Shera, W., Tsang, T., Law, S., Fung, A., Eynan, R., Lam, J., Zheng, X., Liu, P., Links, P. (2016). "I just couldn't step out of the circle, I was trapped": Patterns of endurance and distress in Chinese-Canadian women with a history of suicidal behaviour. *Social Science & Medicine*, 160, 43-53.

Dill, K., & Shera, W. (2015). Empowering human service organizations to embrace evidence informed practice: International best practices. *Human Service Organizations: Management, Leadership and Governance*, 39, 323-338.

Hopkins, K., Meyer, M., Shera, W., & Peters, C. ((2014). Leadership challenges facing nonprofit human service organizations in a post-recession era. *Human Service Organizations: Management, Leadership & Governance*, 38(5), 419-422.

Soares-Goulart, D., Nassif –Soares, A., Machado, A. & Shera, W. (2013). Intersectorial support of families of abusers of alcohol and other drugs. *Society in Debate*, 19(2), 174-208.

Shera, W. & Molloy, D. (2013). The history of Methodism in Roscommon Town. *Bulletin of the Methodist Historical Society of Ireland*, 18(34), 121-134.

Shera, W. & Ramon, S. (2013). Challenges in the implementation of recovery-oriented mental health policies and services: An analysis of developments in England and Canada. *International Journal of Mental Health*, 42(2/3), 17-42.

Shera, W., Muskat, B., Delay, D., Quinn, A. & Tufford, L. (2013). Using a groups work standards inventory to evaluate the outcomes of a "Social Work Practice with Groups" course. Social Work Practice with Groups, 36(2/3),174-190.

Mfafo-McCarthy, M. & Shera, W. (2012-2013). Beyond community treatment orders: Empowering clients to achieve community integration. International Journal of Mental Health, 41(4), 62-82.

Gottlieb, B., Maitland, S., & Shera, W. (2013). Take this job and love it: A model of support, job satisfaction and affective commitment among managers of volunteers. Journal of Community Psychology, 41(1), 65-83..

Shera, W., & Dill, K. (2012). Promoting evidence-informed practice in child welfare in Ontario: Progress, challenges and future directions. Research on Social Work Practice, 22(2), 204-213.

Law, S., Liu, P., Hodges, b., Shera, W., Huang, X., Zaheer, J., & Links, P. (2012). Introducing psychiatry to rural physicians in China: An innovative education project. American Journal of Psychiatry, 168(12), 1249-1254.

Zaheer, J., Links, P., Law, S., Shera, W., Hodges, A., Tsang, K.T., Huang, X., & Lui, P. (2011-2012). Developing a matrix model of rural suicide prevention. International Journal of Mental Health, 40(4), 28-49.

Browne, F. & Shera, W. (2010). Mental health reform in Ireland: Social Workers' perceptions of progress. Irish Social Worker (Winter), 17-21.

Dill, K. & Shera, W. (2010). Connecting the dots: Making evidence-informed practice a reality in child welfare organizations. Protecting Children, 25(1), 86-98.

Shera, W. (2009). Empowerment through client and family councils: Critical issues in implementation. Social Work & Reality, 18(2), 11-30.

Quinn, A., & Shera, W. (2009). Evidence-based practice with incarcerated youth. International Journal of Law and Psychiatry, 32, 288-293.

Dill, K., & Shera, W. (2009). Designing for success: The development of a child welfare research utilization initiative. Evidence and Policy, 5(2), 155-177.

Ramon, S., Shera, W., Healy, W., Lachman, M., & Renouf, N. (2009). The rediscovered concept of recovery in mental illness: A multi-country comparison of policy and practice. International Journal of Mental Health, 18(2), 105-124.

- Shera, W. (2008). Changing organizational culture to achieve excellence in research. Social Work Research, 32(4), 275-280.
- Edwards, R., Shera, W., Reid, P. N., & York, R. (2006). Social work practice and education in the U. S. and Canada. Social Work Education, 25(1), 28-38.
- Turner, L., & Shera, W. (2005). Empowerment of human service workers: Beyond intra-organizational strategies. Administration in Social Work, 29(3), 79-94.
- Shera, W. (2003). Doctoral social work education in Canada: Current issues and future challenges. Social Work Education, 22(6), 603-610.
- Shera, W. (2002). International perspectives on doctoral education in social work . Editor of special issue of the Journal of International & Comparative Social Welfare, XVII(2), 96-176.
- Shera, W. (2002). Doctoral social work education in Canada. Journal of International & Comparative Social Welfare, XVII(1/2), 145-151.
- Shera, W., Aviram, U., Healy, B., & Ramon, S. (2002) Mental health system reform: A multi-country comparison. Social Work In Health Care, 35(1/2), 547-575.
- Birnbaum, R., Shera, W., & Wright, R. (2002). Improving outcomes for children and families: Lessons learned from a community systems initiative. Journal of Child and Youth Care, 15(1), 1-12.
- Shera, W. (2001). Guidelines for ensuring the quality of doctoral dissertations. Arete, 25(1), 103-114.
- Shera, W., & Bogo, M. (2001). Social work education and practice: Planning for the future. International Social Work, 44(2), 51-63.
- Traub-Werner, B., Shera, W., Rodriguez Villa, B.M., & Tello Peon, N., (2000). International partnerships: A Mexico-Canada social work education project. Special Issue of Canadian Social Work, 2(1), 184-197.
- Tsang, T., Yan, M., & Shera, W. (2000). Negotiating multiple agendas in international social work: The case of the China-Canada collaborative project. Special Issue of Canadian Social Work, 2(1), 147-161.

George, U., Shera, W., & Tsang, K.A., (1998) Responding to diversity in organizational life: The case of a Faculty of Social Work. International Journal of Inclusive Education, 2(1), 73-86.

George, U., Shera, W., & Tsang, K.A., (1997). Organizational change within universities: Beyond multiculturalism. Caribbean Dialogue, 3(2), 42-50.

Shera, W. (1996), Managed care and people with severe mentally illness: Challenges and opportunities for social work. Health and Social Work, 21, 196-201.

Shera, W. (1996). Market mechanisms and consumer involvement in the delivery of mental health services. Journal of Sociology & Social Welfare, 23, 13-22.

Shera, W., & Delva-Tauiiili, J. (1996). Changing MSW students' attitudes towards the severely mentally ill. Community Mental Health Journal, 32, 159-169.

Shera, W., & Page J.(1995) Creating more effective human service organizations through strategies of empowerment. Administration in Social Work, 19(4), 1-15.

Harvey, B., Harvey, C., & Shera, W. (1995). Hopefulness and empowerment in minority help-seekers. Guidance and Counseling, 10 (4), 42-45.

Rapp, C., Shera, W., & Kisthardt, W. (1993). Research strategies for consumer empowerment. Social Work, 38, 727-735.

Matsuoka, J., Shera, W., & Quick, S. (1993). The improvement of teaching and curriculum relevance through institutional self-renewal. Journal of Teaching in Social Work, 7(2), 3-21.

Shera, W. & Matsuoka, J. (1992). Evaluating the impact of resort development on an Hawaiian island: Implications for social impact assessment policy and procedures. Environmental Impact Assessment Review, 12, 1-14.

Shera, W. (1992). Community preservation and empowerment on an Hawaiian island: The case of Lanai. Asia Pacific Journal of Social Work, 2(2), 62-77.

Shera, W. (1992). Educational evaluation in China: An analysis of current practices. Evaluation and Program Planning, 15(1), 45-53.

Chandler, S., & Shera, W. (1992). Cross cultural perspectives in mental health: Toward a synthesis. Asia Pacific Journal of Social Work, 2(1), 6-17.

Matsuoka, J. K., & Shera, W. (1992). The impact of resort development on an Hawaiian island: Implications for community preservation. Human Services in the Rural Environment, 15(1), 5-9.

Harvey, C. B., Harvey, C. M., & Shera, W. (1991). Hopefulness and empowerment in minority help-seekers. Guidance and Counseling, 7(1), 24-33.

Shera, W., & Gill, A. (1990). A framework for evaluating the planning and development of a new community. Canadian Journal of Program Evaluation, 5(1), 27-40.

Gill, A., & Shera, W. (1990). Using social criteria to guide the design of a new community. Plan Canada, 30(1), 33-42.

Collis, B., Oberg, A., & Shera, W. (1988-89). An evaluation of computer-based instruction in statistical techniques for education and social work students. Journal of Educational Technology Systems, 17(1), 59-71.

Shera, W. (1988). The role of educational institutions in development: The Chinese case. Social Development Issues, 12(1), 33-41.

Shera, W. (1984). New resource communities: Dilemmas in social development. Social Development Issues, 8(1/2), 144-155.

Books

Dill, K., & Shera, W.(Eds.). (2012). Implementing evidence-informed practice: International Perspectives. Toronto: Canadian Scholars Press.

Tsang, K. T., Yan, M. C. & Shera, W. (Eds.), (2004). Social work in China: A snapshot of critical issues and emerging ideas. Toronto: Faculty of Social Work, University of Toronto.

Shera, W. (Ed.), (2003). Emerging perspectives on anti-oppressive practice. Toronto: Canadian Scholar's Press.

Shera, W. & Wells, L. (Eds.) (1999) Empowerment practice in social work: Developing richer conceptual foundations. Toronto: Canadian Scholar's Press.

Book Chapters

Zaheer, J., Links, P., Law, S., Shera, W., Tsang, K.T., Cheung, C., Fung, L., & Liu, P. (2014). Suicide-related behavior in Chinese women: Illustrating the role of cultural conceptions of gender in understanding and preventing suicide. In J. Cutcliffe et. al. (Eds.), Routledge International Handbook of Clinical Suicide Research. London: Routledge.

Shera, W. (2013). International social work and social welfare: North America. In Encyclopedia of social work. Washington, D.C.: NASW Press & Oxford University Press. On-line resource with an Editorial Board. <http://socialwork.oxfordre.com/>

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Shera, W. (2002). Mental health system reform: A multi-country comparison. In J. C. Jackson, & S. P. Segal (Eds.), Social work health and mental health, (pp.547-575). New York: Haworth Press.

Shera, W. (2002). Empowering mental health consumers: Assessing the efficacy of a partnership model of case management. In O'Melia, & Miley, K. (Eds.), Pathways to power: Readings in contextual social work practice, (pp.214-229). Boston: Allyn & Bacon.

Shera, W. & Loughborough, J. & Wilhelm, J. (2002). School social work in Canada. In E. Blyth & M. Huxtable (Eds.) School social work worldwide, (pp.57-75). Washington D.C. NASW Press.

Shera, W. (2001). Managed care and the severely mentally ill: Current issues and future challenges. In N. Veeder and W. Peebles-Wilkins (eds.). Managed care services: Policy, programs, and research, (pp. 230-242). New York: Oxford University Press.

Shera, W. (1998). Constructing and deconstructing organizations: An empowerment perspective. In C. Franklin & P. Nurius (Eds.) Constructivism in practice, (pp 311-322). Milwaukee, Wisconsin: Families International, Inc.

Shera, W. (1997). Managed care and people with severe mental illness: Challenges and opportunities for social work. Social policy: Reform, research and practice, (pp. 483-491)

Shera, W. (1994). Assessing the efficacy of a partnership model of case management. In L. Gutierrez, & P. Nurius (Eds.) Education and research for empowerment practice. (pp. 235-248) Seattle: School of Social Work, University of Washington.

Shera, W., & Wang, G. (1992). An overview of educational evaluation in secondary schools. In Y. Jin, & J. Qian (Eds.), Teaching reform in secondary schools. (pp. 188-192). Shanghai: East China Normal University Press.

Shera, W., & Gong, W. (1990). Improving school effectiveness: The role of educational evaluation in China. In Y. Jin, & J. Qian (Eds.), Educational research and educational reform. (pp. 181-199). Shanghai: East China Normal University Press.

Shera, W. (1988). Tumbler Ridge: An ecological perspective in evaluating the planning and development of a new coal-mining community. In A. R. Pence (Ed.), Ecological research with children and families: From concepts to methodology. (pp. 170-193). New York: Teachers College Press.

Shera, W. (1986). Community-based economic development. In W. Magnusson, C. Doyle, R.B.J. Walker, & J. Demarco (Eds.), After Bennett. (pp. 121-133). Vancouver: New Star Books.

Shera, W., & Abrahams, C. (1984). The Canada/Sri Lanka Social Work Education Linkage Project. In D. Kimberley (Ed.), Beyond national boundaries: Canadian contributions to international social work and social welfare. (pp. 4-22). Ottawa: Canadian Association of Schools of Social Work.

Shera, W. (1981). Social impact assessment and human services planning. In F. Tester & B. Mykes (Eds.), Social impact assessment: Theory, method and practice. (pp. 316-326). Calgary: Detselig Enterprises Ltd.

Shera, W., & Manson, S. (1980). Family impact statements: Implications for working with families. In D. S. Freeman (Ed.), Perspectives on family therapy. (pp. 221-230). Toronto: Butterworth Publishers.

Published Conference Proceedings

Shera, W. (2008). Mental health care in Canada: history, recovery and the role of social work. In Proceedings of the Forum on China-Canada Hospital Quality Management and Hospital Social Work, (pp.33-36). Beijing, China, March 28th-31st. Beijing: Peking University Health Science Center and University of Toronto.

Ramon, S., Healy,W., Renouf, N., Shera, W., & Lachman, M. (2006). The rediscovered concept of recovery in mental health: A multi-country comparison of policy and practice. In the Proceedings of the 5th International Conference on Social Work in Health and Mental Health, Hong Kong, December 10-14,

Shera, W. (1986). Educational evaluation in China: Some preliminary observations. In E. E. Owen (Ed.), Education in China (pp. 83-86). University of Victoria, British Columbia, Canada.

Abrahams, C., Bernas, P., Bogo, M., Chandrasekere, S., Herrington, W., Kotebawala, P., & Shera, W. (1985). IASSW, IUCISD Presentations, Montreal, Canada, 1984. Publication #5, Canada/Sri Lanka Social Work Education Linkage Project, Faculty of Social Work, University of Toronto, Ontario, Canada.

McDavid, J., Ricks, F., & Shera, W.(Eds.), (1983). Competing Perspectives on Evaluation, proceedings of the 4th Annual Conference of the Canadian Evaluation Society, University of Victoria, British Columbia, Canada.

Shera, W. (1982). Responding to managerial needs and maximizing utilization: Can evaluators meet the challenge?. In The Bottom Line, Utilization of What, By Whom? (pp. 313-339). Proceedings of the 3rd Annual Conference of the Canadian Evaluation Society, University of Toronto, Ontario, Canada.

Shera, W. (1981). Social planning in the rural community: The B.C. experience. In R. Delaney (Ed.), Enhancing human services - mobilizing the rural community, proceedings of The Rural Social Forum, Thunder Bay, Ontario, Canada.

Shera, W. (1980). (Ed.), Rural social work forum proceedings. School of Social Work, University of Victoria, British Columbia, Canada.

Invited Publications

Shera, W. (2012). The history of Methodism in Roscommon Town. County Roscommon Historical and Archaeological Society Journal, Thirtieth Anniversary Edition, 58-60.

Shera, W. (2012). Sir Jeremiah Fitzpatrick: Forgotten hero of prison reform? Sentences, 5(1), 3-8.

Shera, W. (2009). The Shambles of Boyle: The early days. County Roscommon Historical and Archaeological Society Journal, 11, 65-67.

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Conference Presentations

Lam, J., Zaheer, J., Law, S., Shera, W., Tsang, AKT, Fung, WLA., Zhang, A., Liu, P., Eynan, R., Links, PS. The Role of Filial Piety in Mediating Risk and Recovery in Chinese Women With a History of Suicidal Behavior: A Cross-Cultural Qualitative Study. Poster session presented at: American Psychiatric Association, 169th Annual Meeting; 2016 May 14-18; Atlanta, Georgia, USA.

Lam, J., Zaheer, J., Law, S., Shera, W., Tsang, AKT., Fung, WLA., Zhang, A., Liu, P., Eynan, R., Links, PS. The role of filial piety in mediating risk and recovery in Chinese women with a history of suicidal behaviour: a cross-cultural qualitative study. Oral session presented at: The 6th Qualitative Research in Mental Health Conference; 2016 May 25-27; Chania, Crete, Greece.

Shera, W. (2016). Empowering human service organizations to embrace evidence informed practice: International perspectives. Invited presentation at the Evidence-Informed Practice International Invitational Workshop: Knowledge as an Empowerment Tool in Social Services. April 27th to 29th, Uppsala, Sweden.

Zaheer, J., Law, S., Shera, W., Tsang, AKT., Fung, WLA., Lam, JSH., Eynan, R., Cheng, C., Zhang, X., Liu, P., Links, PS. (2015). Life experience and patterns of distress in Chinese and Chinese-Canadian women with a history of suicidal behaviour. Symposium session presented at: New Discoveries and Technologies in Suicide Prevention. 28th World Congress of the International Association for Suicide Prevention; June 16-20; Montréal, QC, Canada.

Shera, W., Assessing the impact of a Post-Master's Advanced Diploma in Social Service Administration. Paper presented at the Network for Social Work Management 25th Annual Conference, Boston June 5-6th, 2014.

Shera, W. International perspectives on mental health reform. Presentation as Plenary Speaker at the VII National Congress on Social Work in Health held in Sao Jose dos Campos, Brazil, April 9-11th.2014.

Shera, W., The social determinants of mental health: Implications for mental health services in Brazil. Presentation at the Institute of Neurosciences and Behaviour in Ribierao Preto, Brazil, April 8th, 2014.

Ramon, S., Lachman, M., & Shera, W. Challenges in implementing recovery-oriented mental health policies and services: A multi-country comparison. Presentation at the 7th International Conference on Social Work in Health and Mental Health, Los Angeles, June 23-27th 2013.

Shera, W., International perspectives on mental health policy and practice. Invitational presentation at the Faculty of Social Sciences and Humanities, UNESP, Franca, Brazil, April 22, 2012.

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Dill, K. & Shera, W. Pushing the envelope: Future directions for evidence-informed practice. Paper presented at the 2nd International Conference on Implementation of Evidence-Informed Practice – Connecting the Dots: Making Evidence-Informed Practice a Practical Reality, Sutton, Ontario, April 18-20, 2010.

Dill, K., & Shera, W. Designing for success: The development of a child welfare utilization initiative. Paper presented at the Council of Social Work Education Annual Program Meeting, San Antonio, Texas, November 6-9, 2009.

Gottlieb, B. & Shera, W. Take this job and love it: New findings from the Ontario Provincial survey of managers of volunteers. Presentation at the Ontario Community Support Association Annual Conference, Toronto, October 21-22, 2009.

Shera, W. Mental health and recovery: A Canadian perspective. A presentation at Tsingha University, Beijing, June 17-19.

Gottlieb, B. & Shera, W. Volunteer management networking session: An update on Phase 2 of the SSHRC study of elderly volunteers. Presentation at the Ontario Community Support Association Annual Conference, October 21-22, 2008.

Shera, W. Mental health care in Canada: History, recovery and the role of social work. Presentation at the Forum on China-Canada Hospital Quality Management and Hospital Social Work, Beijing, China, March 28th – 31st, 2008.

Gillespie, A. & Shera, W., Volunteer management networking session: An update on the SSHRC study of elderly volunteers. Presentation at the Ontario Community Support Association Annual Conference, Toronto, October 16-17, 2007.

Ramon, S., Healy, W., Renouf, N. Shera, W. & Lachman, M. The rediscovered concept of recovery in mental health: A multi-country comparison of policy and practice. Presentation at the 5th International Conference on Social Work in Health and Mental Health, Hong Kong, December 10 –14, 2006.

Shera, W., Empowering persons with severe mental illness: Beyond tokenism. Paper presented at the 5th International Conference on Social Work in Health and Mental Health, Hong Kong, December 10-14, 2006.

Shera, W., Managing volunteers: The psychological contract & the aging volunteer. Presentation at the OCSA (Ontario Community Support Association) Annual Conference, Toronto, October 28th, 2006.

Shera, W. "Beyond Tokenism: Structural Change to Promote User Involvement". Paper presented at the 14th Biennial Symposium of the Interuniversity Consortium on International Social Development, Recife, Brazil, July 25-29th, 2005.

Shera, W. "Structural change to promote user involvement in human service agencies". Paper presented at the Annual Meeting of the Canadian Association of Schools of Social Work, London, Ontario, May 28-June1, 2005.

Shera, W. "Multi-level organizational change to achieve consumer empowerment". Paper presented at the International Conference on Health and Mental Health in Social Work, Quebec City, May 23–27, 2004.

Shera, W. & Healy, W. "Mental Health Reform: The Irish Experience. Paper presented at the International Conference on Health and Mental Health in Social Work, Quebec City, May 23-27, 2004.

Shera, W. "Comparative Developments in Mental Health Reform". Paper presentation at the Third International Social Work Conference of the Cuban Society of Health Social Workers, Havana, Cuba, September 23-27th, 2003.

Westhues, A., Saulis, M., & Shera, W., "Sector Study Roundtables – Where to Next?". Panel presentation at the Annual Meeting of Canadian Association of Schools of Social Work, University of Toronto, May 25-29th, 2002.

Shera, W. "Current Issues and Challenges in Distance Education for Social Work". Presentation to the Association of Practice Field Educators, University of Toronto, February 22, 2002.

Shera, W. "Consequences of the September 11th Terrorist Attacks: Implications for Social Work Curriculum". Panel Presentation at the 48th Annual Program Meeting of the Council on Social Work Education, Nashville, Tennessee, February 24-27, 2002.

Shera, W. "Guidelines for Quality Dissertations in Social Work". Research Seminar for doctoral students in the Department of Social Work, The Chinese University of Hong Kong, December 4, 2002.

Shera, W. "The Labor Market for Social Workers: The Canadian Sector Study". Presentation at the conference of the National Association of Deans and Directors of Schools of Social Work, October 4-6, 2001, Dorado, Puerto Rico.

Ramon, S., & Shera, W. "Education and Training for Mental Health: A Multi-country Comparison". Presentation at the UK Joint Social Work Education Conference, University of Derby, July 9-10, 2001.

Ramon, S., Healy, W., & Shera, W. "The Interface Between Service Models and Professional Issues in Mental Health". Presentation at the 3rd International Conference on Social Work in Health and Mental Health, Tampere, Finland, July 1-5, 2001.

Shera, W. "The China-Canada Collaborative Project on the Development of Social Work Education in China", Paper presented at 12th International Symposium of the Interuniversity Consortium for International Social Development, Istanbul, Turkey, June 19-23, 2001.

Shera, W. "The Social Work Sector Study: Implications for Curricula". Presentation at a panel entitled Social Work Sector Study: Critical Reflections at the Canadian Association of Schools of Social Work Annual Conference, Quebec City, May 27th- 30, 2001.

Shera, W. & Wells, L. "Empowerment Practice in Social Work: Developing Richer Conceptual Foundations". Presentation at an authors forum, CSWE Annual Meeting, New York, Feb. 26 – 29, 2000.

Shera, W. & Everett, J. "Ensuring Quality in Doctoral Education, Including Quality Dissertations", presentation at the GADE Annual Meeting, University of Houston, October 14 – 16, 1999.

Shera, W., Aviram, V., Healy, B., Ramon, S., "Mental Health System Reform: A Multi-country Comparison". Paper presented at the conference of the International Association of Schools of Social Work in Jerusalem, July 5-12, 1998.

Shera W. "Ensuring Quality Dissertations" presentation at the GADE Annual Meeting, Columbia University, New York, October 15-17, 1998.

Shera, W., Blinbaum, R., & Wright, R. "Community Capacity Building to Improve Outcomes for Children and Youth: Implications for Social Work Practice and Education". Paper presented at the Annual Meeting of the Canadian Association of Schools of Social Work, Ottawa, May 31, - June 3, 1998.

Shera, W., Aviram, U., Healy, W., & Ramon, S. "Mental Health System Reform: A Multi-Country Comparison". Panel presentation at the International Conference on Health and Mental Health in Social Work, Melbourne, Australia, January 12-15, 1998.

Shera, W., "The Accountable School Social Worker: Evaluating the Effectiveness of Your School Practice". Keynote speaker at the OASSW Symposium, Toronto, November 21, 1997.

Shera, W., "How will University Faculties of Social Work Prepare the Health Care Social Work Practitioner of the Future?" Panel presentation at the 21st Annual CASWHA Conference, Toronto, October 5-7, 1997.

Shera, W., "Constructing and Deconstructing Organizations: An Empowerment Perspective". Paper presented at an International Conference on Empowerment Practice in Social Work, Toronto, September 25-27, 1997.

Shera, W., "A UK-US Comparison of Market Mechanisms in the Delivery of Health and Mental Health Services: Implications for Canada". Paper presented at the Eight Conference on Canadian Welfare Policy, Regina, June 25-28, 1997.

Ramkissoon, S., George, U., & Shera, W., "Organizational Change for Diversity in Schools of Social Work in Canada: A Survey". Paper presented at the Annual meeting of the Canadian Association of Schools of Social Work, St. John's, June 11-14, 1997.

Shera, W., "Future of Social Work Education in Canada". Plenary presentation at the Annual Meeting of the Canadian Association of Schools of Social Work, St. John's, June 11-14, 1997.

Shera, W., "Recent Trends in Health Care: Implications for Social Work", panel presentation at the Revitalizing Case Management In Health Care: Embracing Today's Challenges and Opportunities Conference, Toronto, May 9, 1997.

Shera, W., "Consumer Perspectives on Managed Care", panel presentation at a conference entitled Do Dollars Drive Delivery of Mental Health Care - UK and US Experiences. Toronto, February 9, 1997

Shera, W., "Organizational Change Within Universities: Beyond Multiculturalism", paper presented at the UWI/UT Conference on Public Policy Issues Common To Both Canada & The Caribbean, Trinidad & Tobago, January 29, 1997.

Shera, W., "Re-creating Your Organization Through Strategies of Empowerment" workshop presented at the 20 year reunion of the School of Social Work, University of Victoria, October 26, 1996.

Shera, W., "Changes/Trends in Healthcare: Implications for Social Work" , A paper presented at the annual meeting Association of Hospital Directors of Social Work,, (Metro Toronto), Toronto, May 14, 1996.

Shera, W., "Consumers As Partners In Evaluation", a workshop presented at the International Evaluation Conference, Vancouver, B.C., November 1-5, 1995.

Shera, W., "Empowerment: A Partnership Model of Case Management for Working with the Severely Mentally Ill", a paper presented at the World Congress on Mental Health, Dublin, Ireland, August 13-18, 1995.

Shera, W., "Market Mechanisms and Consumer Involvement in the Delivery of Health and Mental Health Services", a paper presented at the conference on International Social Welfare in a Changing World, Calgary, July 29 - August 1, 1995.

Shera, W., "Advancing Diversity And Multicultural Perspectives In The Research Curriculum" a panel presentation at the Annual Meeting of the Council For Social Work Education (CSWE), San Diego, California, March, 1995

Shera, W., & Ryan, P., "Market Economics and User Involvement Protagonists or Bedfellows?", a paper presented at the Third National Case Management Conference, Oak Brook, Illinois, October 22 - 25, 1994.

Shera, W., "Empowerment: From Principles to Practice in Working with the Severely Mentally Ill", a poster presentation at the 46th Institute on Hospital and Community Psychiatry, San Diego, California, September 30 to October 4, 1994.

Shera, W., "Community-based Strategies for Empowering the Severely Mentally Ill", a paper presented at the Fourth International Conference on Innovations in Community Psychiatry, University of York, York, U.K., March 23-25, 1994.

Shera, W., "Assessing the Efficacy of a Partnership Model of Case Management", a paper presented at the Education and Research for Empowerment Conference, University of Washington, Seattle, October 7-8, 1993.

Shera, W., "Assessing the Efficacy of a Partnership Model of Case Management", a paper presented at the Second National Mental Health Services Case Management Conference, Philadelphia, April 21-24, 1993.

Shera, W., "Evaluating the Impact of Resort Development on an Hawaiian Island: Implications for Social Impact Assessment Policy and Procedures," a paper presented at the Annual Meeting of the American Evaluation Association, Washington, DC., October 18-20, 1990.

Shera, W., and Wang, G., "A Mixed Dish Model of Evaluation for Secondary Schools in China," a paper presented at the National Conference on Curriculum Reform in Secondary Schools in China, Shanghai, Peoples Republic of China, May 21-23, 1990.

Shera, W., "Evaluating the Planning and Development of a New Coal-Mining Community," a paper presented at the Annual Meeting of the American Evaluation Association, New Orleans, October 27-29, 1988.

Shera, W., "Educational Evaluation in China" paper presented at the Annual Conference of the Australasian Evaluation Society, Canberra, Australia, July 29-31, 1987.

Shera, W., "An Evaluation of the Implementation and Consequences of Key Design Elements in the Planning and Development of a New Coal-Mining Community", paper presented at the Annual Conference of the Australasian Evaluation Society, Canberra, Australia, July 29-31, 1987.

Shera, W., and Gong, Wei-Min, "Promoting School Effectiveness: The Role of Educational Evaluation in China", paper presented at the Annual Meeting of the American Evaluation Association, Kansas City, Missouri, October 30 - November 1, 1986.

Shera, W., "The Role of Educational Institutions in Development: The Chinese Case", paper presented at the Fourth International Symposium on Social Development, Hachioji, Tokyo, Japan, August 22-26, 1986.

Shera, W., "Community-Based Economic Development in B.C., History, Problems and Potentials", paper presented at the Annual Conference of the Canadian Association of Schools of Social Work, Winnipeg, June 3-6, 1986.

Shera, W., and Gong, Wei-Min, "Educational Evaluation in Shanghai and Current Models of School Evaluation", a presentation at the Conference on the Evaluation of the Quality of Education, Xiangfan, Hubei Province, Peoples Republic of China, May 17-20, 1986.

Shera, W., "Promoting Effectiveness in Educational Systems: The Role of Educational Evaluation", a paper presented at the First National Conference on Educational Evaluation, Hefei, Anhui Province, Peoples Republic of China, May 7-11, 1986.

Shera, W., "Educational Evaluation in China", a presentation at the Joint Meetings of the Evaluation Research Society, the Evaluation Network and the Canadian Evaluation Society, Toronto, October 26, 1985.

Shera, W., "Educational Evaluation in China: Some Preliminary Observations", a paper presented at the Education in China Conference, University of Victoria, December 6-7, 1984

Shera, W., "Evaluating the Transfer and Development of Social Work Education Technology in a Developing Country", a paper presented at the Joint Conference of the Evaluation Network and Evaluation Research Society, San Francisco, October 11-13, 1984.

Shera, W., "On the Use of the Social Development Model in the Consultation Process", a member of a panel presentation at the Third International Symposium of the Inter-University Consortium for International Social Development, Montreal, July 27-31, 1984.

Shera, W., "The Canada/Sri Lanka Social Work Education Linkage Project", presentation at the Annual Meeting of the Social Planning and Administration network. Portland, Oregon, June 29, 1984.

Shera, W., "Social Work in the Third World", a presentation at the Annual General Meeting of the Victoria Branch of B.C.A.S.W., Victoria, June 7, 1984.